

## PROPERTY OWNER CLAIM PROCEDURE

Any claims for defects under this Limited Warranty should be submitted online at [www.preservationcollection.com/windows/warranty](http://www.preservationcollection.com/windows/warranty), promptly after discovery of the claimed defect, describing the defect claimed and referring to this Warranty and date of window installation, together with the name of the contractor, and proof of purchase, proof of property ownership and transfer information as requested. Allow a reasonable time for inspection purposes if determined to be necessary.

AMI reserves the right to discontinue or change any Preservation Window System as manufactured. If the part or component of the window originally installed is not available and AMI determines to make replacement, AMI shall have the right to substitute a compatible part or component, apportioned when pro rata basis applies over the warranted time period for usage to refund date.

## SUGGESTED CLEANING OF PRESERVATION VINYL WINDOWS

### GLASS:

Clean glass with a mixture of mild dish soap and water. Rinse completely with clear water, then wipe dry with a soft cloth to avoid water spots. Avoid washing windows in direct sunlight. Never use petroleum-based cleaners or caustic chemicals on the glass.

### VINYL SASHES AND MAINFRAME:

Vacuum dirt from sill and track areas before washing. Clean vinyl with a mixture of mild dish soap and water. Mild, non-abrasive soaps are usually safest for most dirt and stain removal. Always rinse completely with clean water and wipe dry.

### SCREENS:

Remove from window, then wash on a flat, clean surface with mild soap and water and a soft brush. Rinse, wipe dry and then reinstall.

For additional information, you may download AAMA's Caring for Your Windows and Doors pamphlet at [www.aamanet.org](http://www.aamanet.org).

HIGH CONCENTRATION OF CLEANERS MAY CAUSE DAMAGE TO THE WINDOW'S GLASS AND VINYL. DO NOT USE CLEANERS CONTAINING ABRASIVE PARTICLES, SOLVENT OR PAINT REMOVERS.

Preservation Collection  
3773 State Road  
Cuyahoga Falls, Ohio 44223  
1.800.489.1144

# PRESERVATION®

WHERE BEAUTY & FUNCTION MEET

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# PRESERVATION®

HIGH - PERFORMANCE WINDOWS

# LIFETIME LIMITED WARRANTY

## TRANSFERABLE

ISSUED TO

ORIGINAL PURCHASER—PRESENT PROPERTY OWNER

PROPERTY ADDRESS

CITY

STATE

ZIP

PHONE

DATE OF WINDOW INSTALLATION

NUMBER AND TYPE OF WINDOWS PURCHASED

DEALER'S NAME

# PRESERVATION®

H I G H - P E R F O R M A N C E   W I N D O W S

## LIFETIME LIMITED WARRANTY

### TRANSFERABLE

Associated Materials Incorporated warrants to you, the Original Purchaser– Present Property Owner, that Preservation Windows and Patio Doors under normal use, will be free from defects in material and workmanship for as long as you own and reside in the home in which the windows and patio doors were installed. The details of the warranty are as follows:

#### LIFETIME WARRANTY – PVC FRAME AND SASHES

The welded corners will never separate. The PVC extrusions will not chip, crack, peel, blister, pit, or warp.

#### LIFETIME WARRANTY – HARDWARE, BALANCES AND OTHER MOVING PARTS

All of the hardware, the balances, the tilt latches, the crank mechanisms, the rollers and all other hardware components are warranted against breaking, cracking, or otherwise failing.

#### LIFETIME WARRANTY – FIBERGLASS SCREENING AND SCREEN FRAME

The fiberglass screening material and the screen frames used in the windows and patio doors are warranted against manufacturing defects resulting in rotting or rusting. Should a manufacturing defect occur, new screen material or a new screen frame will be furnished to the Property Owner who will assume product transportation charges.

#### LIFETIME WARRANTY – INSULATED GLASS UNIT

The seal on the insulated glass unit will not fail and is warranted to be free from material, obstruction of vision caused by film formation or dirt collection between the interior glass surfaces.

Condensation on windows may occur as the natural result of humidity within the house or building area and changes in interior/exterior temperatures, and does not indicate a defect in the window. This warranty does not cover condensation nor frost or freezing from condensation on the windows.

#### LIFETIME WARRANTY – GLASS BREAKAGE

AMI warrants that should the glass break or crack in your Preservation Window System, for as long as you the Original Purchaser–Present Property Owner and successor owner shall live in and own the property at the address listed herein, AMI shall provide a new sealed glass unit at no charge. This provision does not apply to decorative glass units.

### FACTORY APPLIED EXTERIOR COLORS RESIDENTIAL 10-YEAR LIMITED WARRANTY COMMERCIAL 3-YEAR LIMITED WARRANTY

The factory-applied exterior coating on the Product is warranted against peeling, flaking, chipping, blistering and significant ultraviolet fading or discoloration (greater than 5 Delta E units) caused by natural environmental conditions, for ten (10) years from the date of Product purchase for the Original Purchaser/Present Property Owner (Three (3) years for Commercial Applications) and is subject to the transferability limitations set forth in the Limited Warranty.

AMI, in its sole and unilateral discretion, will make the final determination as to whether any claim for fading, discoloration, or color change is a covered claim under this warranty. If AMI determines a claim to be a covered claim, AMI will either replace the affected product(s) or refinish the affected product(s). Replaced or refinished products or components are not guaranteed to match the original products due to the normal effects of weathering over time.

#### WARRANTY LIMITATIONS

Except as to labor on repair or replacement for one year on warranted work following date of window/patio door installation, this warranty does not include any additional labor costs. AMI will not be responsible after the first year for any costs incurred in the removal or replacement of the window, installation or reinstallation of the window, or any part or component of the window that requires replacement, that shall be furnished by the Manufacturer. This warranty does not cover replacement labor for breakage of glass or torn screening from any cause whatsoever.

#### EXCLUSIONS

Coverage hereunder is limited to the Original Purchaser–Property Owner and the immediate successor homeowner. Removal of the windows from the premises invalidates the Warranty. Acts of God (floods, hail storms, earthquakes, fires and acts of civil unrest) are excluded from coverage. Only single family residential units are covered herein. Commercial installations are excluded from this warranty coverage. Windows that exceed Preservation's size limitations are also excluded. Caulking, which is required in most installations, is not considered part of the product, therefore it is not covered by this warranty. Additionally, improper installation may void this warranty.

THE WARRANTY STATEMENTS CONTAINED IN THIS LIMITED WARRANTY SET FORTH THE EXPRESS WARRANTIES EXTENDED BY AMI AND ARE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. THE PROVISIONS OF THIS WARRANTY SHALL CONSTITUTE THE ENTIRE LIABILITY OF AMI AND SHALL BE THE PROPERTY OWNER'S EXCLUSIVE REMEDY FOR BREACH OF THIS WARRANTY. AMI SHALL NOT BE LIABLE TO THE PROPERTY OWNER FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY.

#### PRESERVATION HIGH-PERFORMANCE WINDOW SYSTEMS WARRANTY TRANSFERABLE TO SUCCESSOR OWNER

This entire Limited Warranty for the Preservation Window System is transferable one time by the Original Purchaser–Present Property Owner to the successor owner of the property.